

Code of Ethics

Adopted 23.05.2017

The vision of the Institute is to contribute to a healthier, more sustainable world by supporting arboricultural consulting professionals to manage and enhance the urban forest. To foster this vision, IACA Members agree to abide by this Code of Ethics.

- 1.0 Members shall promote the professional management of trees in the urban environment
- 2.0 Members shall provide honest, unbiased and independent advice to their clients in line with current tree management standards and industry best practice
- 3.0 Members shall not act as an advocate for a party and shall notify their clients where their services may be influenced by prior dealings
- 4.0 Members shall conduct themselves professionally in the workplace at all times
- 5.0 Members shall not make disparaging statements about any fellow member, even where there is a difference of professional opinion about an arboricultural matter
- 6.0 Members shall strive for the ongoing advancement of the profession by continual self-improvement, and by encouraging and assisting others
- 7.0 Members shall maintain client confidentiality unless the client's conduct is considered unconscionable or constitutes an imminent risk to the public
- 8.0 Members shall provide clear information to clients in relation to their services, fees and charges
- 9.0 Members shall not in any way misrepresent their skills and ability
- 10.0 Members shall decline work or seek assistance when requested services are outside their level of competence

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